

ETABLISSEMENT D'ENSEIGNEMENT SUPERIEUR PRIVE SIRET : 383 070 695 00119

# **Terms and conditions**

# 1. Registration and confirmation

Any registration received by Campus International de Cannes by post, email, or on site, will be considered valid. The contract will be considered finalized as soon as the International Campus of Cannes confirms the registration: it will then be legally enforceable. If the registered person is an adult, this person becomes the co-contracting party of Campus International de Cannes. If the registered person is a minor, his legal representative must sign the contract indicating his exact address.

The person who is contractually registered is called a participant and so designated under the conditions below. The person who signs the contract (the participant himself, or in the case of a minor, his legal representative) is called the co-contracting party and so designated in the conditions below.

# \* MINORS ARE ONLY ACCEPTED FOR ACCOMMODATION ON CAMPUS IN THE PRESENCE OF A LEGAL RESPONSIBLE OR AN APPROVED SUPERVISOR. FAMILY ACCOMMODATION IS RESERVED FOR STUDENTS OVER THE AGE OF 18.

# 2. Information provided during registration

The contracting partner expressly declares that the information provided during registration is true and accurate. Any omission or erroneous information may lead to immediate expulsion from the stay. In this case, the costs of the stay will not be reimbursed, neither in whole nor in part.

### 3. French courses

Courses start every Monday, depending on the student's level. Course availability depends on level group.

Starting dates for complete beginners are: January 8, February 5, March 4, April 8, May 13, June 3, July 1, August 5, September 2, October 7, November 4 and December 2.

It is compulsory to take the online placement test at the time of registration and at least 7 days before the course starts, in order to place the student in a course that corresponds to his/her level. Students must bring their own equipment, pens, notebooks and sheets to class.

In the event of absence or lateness, the student must inform the teacher and the teaching department.

### 4. Registration fees

There is no registration fee.

### 5. Agreement modification fee

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If the participant wishes to change the type of course or accommodation chosen during registration, no refund will be made in the event of a reduced service, and the pricing will be readjusted in the







event of an increased service. No additional costs will be requested from the participant if he decides to extend his stay in the same course centre.

# 6. Payment Terms

A deposit of 25 percent of the total sum of the services chosen and acceptance of the established estimate is compulsory for the validation of the participant's registration. The balance of the total costs is due at the latest 21 days before the start of the services. If the International Campus of Cannes receives the registration less than a week before the start of the services, the total amount of the costs must be paid upon receipt of the acceptance of the quote. Course and accommodation fees will be considered as paid as soon as the bank account of Campus International de Cannes has been credited with the amount to be paid. Account details will be provided to you on the quote.

# 7. Payment deadline

The co-contractor is required to respect the payment deadlines specified by the Campus International de Cannes when confirming registration. If the participant fails to meet the deadlines, Campus International de Cannes reserves the right to refuse access to the course. No complaint on this subject will be taken into account by the Campus International de Cannes.

# 8. Proof of payment

The co-contracting party may be asked to provide material proof of payment for the services before the start, or at the start of the language course. If you do not present this proof, you will be refused access to language courses and accommodation.

In the event of late registration, Campus International de Cannes will ask the contracting party to provide proof of payment before sending the documents to prepare for their departure.

# 9. Cancellation before the start of the stay

The co-contracting party has the option of canceling the contract at any time before the start of the language course. In this case, the International Campus of Cannes is entitled to demand the payment of appropriate financial compensation, the amount of which will depend on the time remaining between the date of receipt of the cancellation request by the International Campus of Cannes and the start of stay. Thus, the amount of compensation will be calculated as follows:

- Up to 61 days or more before the first day of the language course: 30% of the total price invoiced
- Between 60 and 30 days before the first day of the language course: 50% of the total price invoiced

- Between 30 and 15 days or less before the first day of the language course: 70% of the total price invoiced

- Non-participation in the stay or cancellation after the prescribed deadlines: 100% of the total price invoiced

Cancellation fees must be paid within 10 days of receipt of the cancellation invoice. In the event that the participant is refused a visa application, the Campus International de Cannes undertakes to reimburse the total amount of the fees paid by the participant, less; expenses; of administration of





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Sixty Euros ( $\in$ 60) and bank charges of Twenty Euros ( $\in$ 20), upon presentation of the original of the refusal document sent by the French Embassy.

# 10. Cancellation insurance

Campus International de Cannes, recommends that the contracting party take out cancellation insurance. In the event that the participant has taken out cancellation insurance and decides to cancel their registration for a language course, it is up to them to inform their insurer. Under no circumstances can the cancellation insurance hold Campus International de Cannes responsible for the non-reimbursement of the costs of the stay.

# 11. Passports and visa

The participant is required to inform himself and to comply with the rules of security, obtaining a visa, and hygiene to be respected in order to be able to enter France. Under no circumstances can the International Campus of Cannes be held responsible if the participant is refused entry and stay on French territory. It is possible to obtain information relating to the rules of security, hygiene and obtaining a visa at the embassy or consulate located in the participant's country. No refund will be made, either in whole or in part, if the participant is refused entry or stay in France through his own fault. The International Campus of Cannes will provide you with an invitation letter on request to apply for your visa upon receipt of the total costs of the language stay.

### 12. Health / accident insurance

It is the participant's responsibility to take out health/accident cover valid in the country in which they wish to stay and for the entire duration of the stay.

# 13. Damage caused by participants / civil liability

Before arriving at the school, each participant must take out insurance to cover any loss / damage that they may cause during the stay. Whatever the circumstances, and even if the participant considers that it is not necessary to take out this insurance, he will be held responsible for any loss caused to the International Campus of Cannes, to its business partners, or to a third party, to unless the responsibility of the International Campus of Cannes, is clearly proven.

### 14. Obligations of participants

The participant will be assigned to a course that corresponds to their language level, following a placement test provided by the International Campus of Cannes.

Participants are required to attend classes and arrive on time.

In the event of total or repeated absence from classes, or behavioral problems, Campus International de Cannes reserves the right to expel the participant.

Campus International de Cannes will neither reimburse nor pay any compensation for the missed period of stay or the additional travel expenses incurred.

### 15. Late arrival

In order to avoid disrupting the lessons, any participant who is more than 15 minutes late will have to wait for the break to return to class.

### 16. Repeated absence from classes

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Participants who do not attend all of the language stay courses will not receive any refund.







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Participants must attend at least 80% of the courses to receive their certificate.

# 17. Complaints

Any complaint must be addressed to the school administration directly. Any request for compensation must be notified in writing to the International Campus of Cannes, and must be received within four weeks after the end date of the stay stipulated in the contract. After this period, any action taken by the co-contracting party will be considered null and void.

# 18. Discipline

If a participant displays inappropriate behavior and a disrespectful attitude, Campus International de Cannes reserves the right to expel him immediately.

In this case, Campus International de Cannes, will not reimburse, either in whole or in part, the part of the stay that the participant has missed and will not offer any compensation for any additional costs incurred by the participant (in particular for costs of travel).

# 19. Modification of prices, dates or services

The pricing scale of Campus International de Cannes is established on a sliding scale based on the duration of the services. This offer is not retroactive.

If the co-contractor changes the duration or the services before or after departure, the offer and the reduction are cancelled. This offer may be interrupted or modified by Campus International de Cannes at any time of the year without prior notice.

Until the receipt by the co-contracting party of the registration confirmation, Campus International de Cannes may change at any time the dates and prices of the linguistic stays published on its website or on any other communication medium. After confirmation of registration by Campus International de Cannes, it is likely to change its services, provided that the changes are minor, inevitable and honest, and that they do not affect the teaching services. If the key services provided by Campus International de Cannes are affected by major changes, participants have the option of withdrawing their registration, or registering for another stay of the same value, if Campus International de Cannes is even offer it to them. Campus International de Cannes must inform participants of any changes immediately. After receiving the notification of change, participants must notify Campus International de Cannes promptly of their intention to exercise their rights or not.

### 20. Minimum number of participants

If the minimum number of participants required for a language course (6 people per group) is not reached, Campus International de Cannes will inform the co-contractor at the latest three weeks before the start of the stay.

If Campus International de Cannes is unable to provide a replacement service, it undertakes to reimburse the costs inherent in services not provided by the participant. Under no circumstances will Campus International de Cannes pay compensation for any inconvenience or loss of time caused. If no course corresponds to the level of the participant, the International Campus of Cannes reserves the right to substitute group lessons with private lessons. The number of hours of individual lessons will depend on the amount paid by the participant. When a participant registers for private lessons, Campus International de Cannes is the only one authorized to designate the teacher (s) in charge of these lessons, to change them if necessary and to set the lesson times.

### 21. Activities

Campus International de Cannes reserves the right to cancel one or more of the activities announced in the brochure if the weather conditions, or any other circumstance beyond the control of Campus



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International de Cannes, and its organization, are not favorable. In this case, Campus International de Cannes, undertakes to replace the canceled activities with others.

# 22. Holidays

The contracting party declares to have taken note of the public holidays 2024 (01/01 - 01/04 - 01/05 - 08/05 - 20/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12) during which courses and training are not provided. The contracting party acknowledges that this cannot give rise to a claim for financial compensation.

# 23. Cancellation of a stay at International Campus of Cannes

Campus International de Cannes reserves the right to cancel a stay for security reasons, following a strike, political unrest or any other extraordinary incident. In this case, the International Campus of Cannes undertakes to propose a postponement of said reservation or to reimburse the related costs. Campus International de Cannes reserves the right to withhold a certain amount to cover administrative costs.

# 24. Responsibility

Campus International de Cannes assumes full responsibility for the stays and undertakes to organize them efficiently by relying on its knowledge and experience of the sector. Under no circumstances will Campus International de Cannes be held liable for losses resulting from illness, accidents or inconvenience caused by poor quality service provided by an agent employed by Campus International de Cannes; Campus International de Cannes cannot be held responsible for the loss of valuables, personal items, money, etc. unless these losses are due to proven negligence on the part of Campus International de Cannes.

### 25. Well-being and safety

Campus International de Cannes is authorized to take any reasonable action necessary for the wellbeing and health of the participants. Campus International de Cannes is also entitled to take all necessary measures to ensure that participants receive appropriate medical treatment if necessary. The costs incurred by this type of medical treatment will be borne by the participant, or his legal representative if he is a minor. An authorization ; written document established by the legal representative is required in the context of certain stays that involve risks. Without this signed document, Campus International de Cannes reserves the right to refuse access to the participant to certain activities.

### 26. Applicable law and jurisdiction

French law applies exclusively to the contractual relationship between Campus International de Cannes and the participant. The competent court in the matter is the court of the place of residence of Campus International de Cannes. The general conditions of sale in no way limit the laws applicable to the co-contracting party.



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